

**Kiveton Park Primary Care Centre**

**Patient Participation Group**

**Wednesday 21 October 2015**

**Attendees:** Keith Emsden (chair), Mari Gabbitas, Helen Greer-Waring, Dorothy Bradley, Marianne Bailey, Jean Hirst, Susan Wietscher, Dr.Say, Katrina Fletcher, Alicia Higgins, Joanne Cross, Sandra Williams, Steve Bradley,

**Apologies:** Barry Winterbottom, Marsha Raynes, Becky Clowes, Barbara Barker, Brandon Fletcher, Marilyn White

**1. Welcome**

Keith Emsden welcomed everyone to the meeting and thanked Marianne for being here particularly as it is a very busy time for the practice.

**2. Minutes of last meeting**

amend to include apologies from Mari Gabbitas and Helen Greer-Waring, then agreed as a true record.

**3. Matters arising**

The 26<sup>th</sup> September awareness day had been cancelled but the Trustees of Kiveton and Wales Village Hall had not been informed. Keith Emsden had apologised to them for this.

**4. Treasurers report**

Funds remain unchanged at £378

**5. Report on Rotherham PPG network meeting – Sue**

The meeting was held on 8 September and had a presentation by the Rotherham Clinical Commissioning Group. A copy of the notes of the meeting were handed out. Sue went through the notes and highlighted some particularly important and interesting points. The role of the CCG is of particular importance as they took over responsibility for GP surgeries from April.

They are holding an event on 19 November at the New York Stadium in Rotherham, places need to be booked and the afternoon session is almost fully booked but it is believed there are still places available at the evening session.

Friends and Family survey was mentioned. Marianne said we don't tend to get many negative comments. Dr Say said we have a good response and that is mainly down to Sue handing them out personally, for which he and the practice are very grateful.

A new 'Emergency Centre' was mentioned, there is one being built at Rotherham Hospital and it is hoped that when it opens it will help reduce the burden on GP surgeries and also A&E.

The next meeting of the PPG Network was Tuesday 1st December at 2-4. Timing in the afternoon was mentioned as making it difficult for people who work to attend.

Keith thanked Sue for the presentation and for attending network meetings on behalf of the group.

## **6. Health Promotion Day 26 November**

This has been postponed due to the surgery being exceptionally busy. Keith suggested we should arrange for a new date in April once the weather has improved. Everyone agreed.

## **7. News from the Surgery**

Marianne reported that £330 was raised at the recent MacMillan Coffee morning.

The 'Cry' weekend had been very well received, it was busy and had proved to be very useful.

A new phlebotomist had started and would be training, this will result in more appointments.

Christine retires on Friday 30<sup>th</sup> and will be taking some time before returning on a part-time basis.

Lynne, a new practice nurse starts in November.

Keith asked that Christine be thanked for all her hard work.

Dr Say advised that the surgery had done very well with the flu vaccinations with 1,212 given plus 214 pneumonia jabs. The day had gone very smoothly. In Harthill they had given 495 flu and 93 pneumonia.

Within the community around 4,400 people were eligible (either because of their age or because they are at a higher risk) and the surgery is targeted to get 75% of those to have the jab. They were doing well with the take up standing at around 65%. More clinics will be held next week and letter had gone out today. Discussion about chemists offering the flu-jab, this was a Government intervention as some areas the take-up was much lower but that wasn't really a problem encountered in Rotherham.

The sending out of letters to patients inviting them for their flu jab is a mammoth task. Keith suggested that members of the PPG may wish to volunteer to help in future. This would be considered.

A discussion around the Government's proposals to extend GP service hours and the surgeries proposals to work in collaboration with other local surgeries, including Swallownest, Dinnington etc in the Rother Valley locality. The suggestion that they operate on a 'rota' system was well received though some people without access to a car may find it problematic when public transport wasn't running. The extended service would run on a model similar to the 'walk-in centre' so wasn't aimed at routine appointments.

## **8. Any other business**

Keith asked if having guest speakers coming to meetings was something the group found useful and if so, is it something we would like to continue. It was agreed to continue with the format and as Jean had been talking to St John's Ambulance and they will come to the November meeting.

Jean suggested that 'Health Watch' would be an interesting organisation to hear from and it was agreed they would be invited to attend a future meeting.

Note: Iceland have promised to donate the money raised by charging 5p for carrier bags to Dementia Care.

Meeting closed 7pm

**9. Date of next meeting**

Wednesday 18 November, upstairs meeting room